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Bedford Nursing & Rehabilitation Center Celebrates First Anniversary
Former Lawyer Returns to Family Roots to Lead Skilled Nursing and Rehabilitation Facility

Bedford, NH – Bedford Nursing & Rehabilitation Center (BNRC), a home for 101 skilled nursing and rehabilitation patients, today marks the first year anniversary of its return to a family-run facility.

“In one short year, we’ve made great strides to convert BNRC into the kind of place that I would want my own grandparents to live in,” said [John M. Turcotte](#), BNRC’s President & CEO. “Through the hard work of our dedicated staff, we have created a friendly, safe and happy home for our residents while simultaneously providing the highest quality and most cost effective care. I know my parents would be proud.”

In the early 1960s, John Turcotte’s parents, Norman L. Turcotte and Elizabeth R. Turcotte, RN, acquired their first nursing home, a 13-bed facility set in a repurposed farmhouse in Massachusetts. Elizabeth focused on increasing the level of care and quality of life of the residents through changes in nursing practices and procedures, while Norman improved and expanded the size of the facility to serve 45 residents. Their innovative model of care was so successful that they were able to expand their business by purchasing BNRC (then known as the Demers Nursing Home) in 1972. After successfully operating the facility for several years, Elizabeth passed away, and in 1985, as Norman Turcotte neared retirement, he turned over operation of the facility to a third party. John resumed family control of BNRC on September 1, 2014.

One year ago, John M. Turcotte, Norman and Elizabeth’s youngest son, left his law practice and became the day-to-day leader of BNRC. “Like my parents, I have found the work of leading BNRC to be very fulfilling, and quite inspiring too. Staff such as Brett Lennerton, MSBA, our Administrator, and Deb Harpin, BA, LPN, our Admissions Director, have worked tirelessly in the past year to create a welcoming, home-like environment for our residents and their loved ones as well as to improve the quality of care that we provide to our residents,” said Turcotte.

“John has been a breath of fresh air. Our mom has been at BNRC for the past fourteen years. We’re impressed at how much more positive and family-friendly the center has become in the past year,” said Rita Huard and Jane Fournier, daughters of Margie Paris. “Our mom has noticed too. She loves participating in all of the activities – even the water gun fights and Slinky races - and the Pig Roast for residents, staff and families was one of her favorite days of the year.”

“One of the initiatives that I am most proud of is our partnership with [Geneia](#). In this innovative pilot program, we will be the first skilled nursing and rehabilitation facility in the country to use their advanced analytics solution coupled with its remote monitoring platform to cost effectively improve the quality of patient care,” said Turcotte. “Their solutions will help us efficiently identify clinical issues earlier and to intervene before any significant deterioration occurs, and also enable us to provide our residents with the right care, at the right time and in the right setting.”

“Like my parents, we remain committed to improving the day-to-day living experience of our residents, and many exciting changes are on the horizon,” continued Turcotte. “I believe that Margie Paris and our other residents are most enthusiastic about the introduction of a full time professional chef, Hilton Dottin, who is dedicated to improving the quality and presentation of our culinary services. Through a new partnership with The Elliot Center for Wound Care, we are providing a higher quality of acute wound care and service to our residents on site. We also have embarked on an ambitious capital improvement and renovation initiative to improve the aesthetics of the facility.”

ABOUT BEDFORD NURSING & REHABILITATION CENTER

Bedford Nursing & Rehabilitation Center is a family-owned and operated residential skilled nursing and rehabilitation facility located in Bedford, NH. BNRC offers short-term rehabilitation programs, long-term care, and secure units for residents with dementia and Alzheimer’s disease. We are committed to providing the highest quality of health care in a friendly, safe and happy environment. We continually search for innovative and cost effective methods to improve health care outcomes, customer service and our ability to meet the ever changing needs of the communities we serve. To learn more, visit bnrcenter.com or contact Deborah Harpin, Admissions Director, at deborah.harpin@bnrcenter.com or 603-627-4147 x129.